

Refund Policy Goat & Big Kid Tongariro 2018

Refund Periods

Before Saturday 22 September 2018

- Withdraw and receive \$60.00 back from individual Tongariro entry fee plus we will send you your event cap. Withdraw and receive \$45.00 back from individual Big Kid entry fee plus we will send you your event socks.
- Individual entries for Goat & Big Kid Tongariro may be transferred to the 15th Anniversary Tussock Traverse 26k event with no transfer fee payable. Note: the 13k can also be chosen with no transfer fee payable; however, there will be no refund of the price difference for either event. No merchandise items can be claimed if a transfer is made to the Tussock Traverse. Only participants who contact Victory Events at entries@thegoat.co.nz to advise they are withdrawing will be eligible for the transfer to the Tussock Traverse.
- Individual entries to Goat Tongariro may be transferred to the Big Kid Tongariro event (only if space allows). Should this transfer be possible there will be no refund of the price difference and your event cap (that came with your Goat Tongariro entry) will be altered to the event socks (which come with the Big Kid entry).
- Big Kid entries are not able to be transferred to the Goat Tongariro event.
- No transfer of Goat or Big Kid entries to another person. Note: Photo ID is to be presented by all participants at registration.
- No transfer of Goat or Big Kid entries to another year's event.
- Note: Finisher medal will not be provided for either event.
- A \$5.00 admin fee will be charged for each bus or post event BBQ ticket cancelled.

Before Saturday 27 October 2018

- Withdraw and receive \$40.00 back from individual Tongariro entry fee plus we will send you your event cap. Withdraw and receive \$25.00 back from individual Big Kid entry fee plus we will send you your event socks.
- Individual entries for Goat & Big Kid Tongariro may be transferred to the 15th Anniversary Tussock Traverse 26k event with no transfer fee payable. Note: the 13k can also be chosen with no transfer fee payable; however, there will be no refund of the price difference for either event. No merchandise items can be claimed if a transfer is made to the Tussock Traverse. Only participants who contact Victory Events at entries@thegoat.co.nz to advise they are withdrawing will be eligible for the transfer to the Tussock Traverse.
- Individual entries to Goat Tongariro may be transferred to the Big Kid Tongariro event (only if space allows). Should this transfer be possible there will be no refund of the price difference and your event cap (that came with your Goat Tongariro entry) will be altered to the event socks (which come with the Big Kid entry).
- Big Kid entries are not able to be transferred to the Goat Tongariro event.
- No transfer of Goat or Big Kid entries to another person. Note: Photo ID is to be presented by all participants at registration.
- No transfer of Goat or Big Kid entries to another year's event.
- Note: Finisher medal will not be provided for either event.
- A \$5.00 admin fee will be charged for each bus or post event BBQ ticket cancelled.

Sunday 28 October to Sunday 25 November 2018

- No refunds. We will send you your event cap if you entered in the Goat or your event socks if you entered in the Big Kid.
- Individual entries for Goat & Big Kid Tongariro may be transferred to the 15th Anniversary Tussock Traverse 26k event with no transfer fee payable. Note: the 13k can also be chosen with no transfer fee payable; however, there will be no refund of the price difference for either event. No merchandise items can be claimed if a transfer is made to the Tussock Traverse. Only participants who contact Victory Events at entries@thegoat.co.nz to advise they are withdrawing will be eligible for the transfer to the Tussock Traverse.
- Individual entries to Goat Tongariro may be transferred to the Big Kid Tongariro event (only if space allows). Should this transfer be possible there will be no refund of the price difference and your event cap (that came with your Goat Tongariro entry) will be altered to the event socks (which come with the Big Kid entry).
- Big Kid entries are not able to be transferred to the Goat Tongariro event.
- No transfer of Goat or Big Kid entries to another person. Note: Photo ID is to be presented by all participants at registration.
- No transfer of Goat or Big Kid entries to another year's event.
- Note: Finisher medal will not be provided for either event.
- A \$5.00 admin fee will be charged for each bus or post event BBQ ticket cancelled.

Monday 26 November to Saturday 1 December 2018 (event week)

- No refunds. We will send you your event cap if you entered in the Goat or your event socks if you entered in the Big Kid so long as you advise us that you are withdrawing from the event at entries@thegoat.co.nz by Wednesday 28th November latest.
- Individual entries for Goat & Big Kid Tongariro may be transferred to the 15th Anniversary Tussock Traverse 26k event with no transfer fee payable. Note: the 13k can also be chosen with no transfer fee payable; however, there will be no refund of the price difference for either event. No merchandise items can be claimed if a transfer is made to the Tussock Traverse. Only participants who contact Victory Events at entries@thegoat.co.nz to advise they are withdrawing will be eligible for the transfer to the Tussock Traverse. In the final week this has to be received by Wednesday 28th November latest.
- Individual entries to Goat Tongariro are not able to be transferred to the Big Kid Tongariro event.
- Big Kid entries are not able to be transferred to the Goat Tongariro event.
- No transfer of Goat or Big Kid entries to another person. Note: Photo ID is to be presented by all participants at registration.
- No transfer of Goat or Big Kid entries to another year's event.
- Note: Finisher medal will not be provided for either event.
- There will be no refunds of bus or post event BBQ tickets from Tuesday 27th November onwards.

NOTE: In the event the Goat is not staged on either Saturday 1 December or Sunday 2 December, no refunds will be made. Note: we not only have a postponement day (the Sunday) but if the weather is inclement we also have an alternative course for the event. If the event is held on the contingency course there will be no refunds.