# Entry Refund Policy Goat & Big Kid Tongariro 2019

# Pricing for 2019

- > The Goat \$175.00 incl. GST includes event cap (RRP \$40) & finisher medal
- > The Big Kid \$145.00 incl. GST includes event cap (RRP \$40) & finisher medal

# **Refund Periods**

#### Before Saturday 21 September 2019

- Withdraw and receive \$75.00 back from individual Tongariro entry fee. Withdraw and receive \$45.00 back from individual Big Kid entry fee. We will send you your event cap if you contact <u>entries@thegoat.co.nz</u>, before 7 December 2019, to request it.
- Individual entries for Goat & Big Kid Tongariro may be transferred to the 16<sup>th</sup> Anniversary Tussock Traverse 20km or 32km event with no transfer fee payable. Note: the 10km can also be chosen with no transfer fee payable. However, there will be no refund of the price difference. No merchandise items can be claimed if a transfer is made to the Tussock Traverse. Only participants who contact Victory Events at <u>entries@thegoat.co.nz</u>, before Saturday 30 November, to advise they are withdrawing will be eligible for the transfer to the Tussock Traverse.
- Individual entries to Goat Tongariro may be transferred to the Big Kid Tongariro event (only if space allows). Should this transfer be possible there will be no refund of the price difference.
- Big Kid entries are not able to be transferred to the Goat Tongariro event unless there is a place available in which case the difference in entry fee needs to be paid.
- No transfer of Goat or Big Kid entries to another person. Note: Photo ID is required by all participants when registering.
- No transfer of Goat or Big Kid entries to another year's event.
- Note: Finisher medal will not be provided for either event if withdrawing.

## Before Saturday 26 October 2019

- Withdraw and receive \$55.00 back from individual Tongariro entry fee. Withdraw and receive \$25.00 back from individual Big Kid entry fee. We will send you your event cap if you contact <a href="mailto:entries@thegoat.co.nz">entries@thegoat.co.nz</a>, before 7 December 2019, to request it.
- Individual entries for Goat & Big Kid Tongariro may be transferred to the 16<sup>th</sup> Anniversary Tussock Traverse 20km or 32km event with no transfer fee payable. Note: the 10km can also be chosen with no transfer fee payable. However, there will be no refund of the price difference. No merchandise items can be claimed if a transfer is made to the Tussock Traverse. Only participants who contact Victory Events at <u>entries@thegoat.co.nz</u>, before Saturday 30 November 2019, to advise they are withdrawing will be eligible for the transfer to the Tussock Traverse.
- Individual entries to Goat Tongariro may be transferred to the Big Kid Tongariro event (only if space allows). Should this transfer be possible there will be no refund of the price difference.
- Big Kid entries are not able to be transferred to the Goat Tongariro event unless there is a place available in which case the difference in entry fee needs to be paid.
- No transfer of Goat or Big Kid entries to another person. Note: Photo ID is required by all participants when registering.
- No transfer of Goat or Big Kid entries to another year's event.

• Note: Finisher medal will not be provided for either event if withdrawing.

## Sunday 27 October to Saturday 30 November 2019

- No refunds. We will send you your event cap if you contact <u>entries@thegoat.co.nz</u>, before 7 December 2019, to request it.
- Individual entries for Goat & Big Kid Tongariro may be transferred to the 16<sup>th</sup> Anniversary Tussock Traverse 20km or 32km event with no transfer fee payable. Note: the 10km can also be chosen with no transfer fee payable; however, there will be no refund of the price difference. No merchandise items can be claimed if a transfer is made to the Tussock Traverse. Only participants who contact Victory Events at <u>entries@thegoat.co.nz</u>, before Saturday 30 November 2019, to advise they are withdrawing will be eligible for the transfer to the Tussock Traverse.
- Individual entries to Goat Tongariro may be transferred to the Big Kid Tongariro event (only if space allows). Should this transfer be possible there will be no refund of the price difference.
- Big Kid entries are not able to be transferred to the Goat Tongariro event unless there is a place available in which case the difference in entry fee needs to be paid.
- No transfer of Goat or Big Kid entries to another person. Note: Photo ID is required by all participants when registering.
- No transfer of Goat or Big Kid entries to another year's event.
- Note: Finisher medal will not be provided for either event if withdrawing.

## Sunday 1 December to Saturday 7 December 2019

- No refunds. We will send you your event cap if you contact <u>entries@thegoat.co.nz</u>, before 7 December 2019, to request it.
- Individual entries to Goat Tongariro are not able to be transferred to the Big Kid Tongariro event.
- Big Kid entries are not able to be transferred to the Goat Tongariro event.
- No transfer of Goat or Big Kid entries to another person. Note: Photo ID is required by all participants when registering.
- No transfer of Goat or Big Kid entries to another year's event.
- Note: Finisher medal will not be provided for either event if withdrawing.

**NOTE**: In the event the Goat is not staged on either Saturday 7 December or Sunday 8 December, no refunds will be made. Note: we not only have a postponement day (the Sunday) but if the weather is adverse to the extent that it's not possible to stage the event on the prescribed course, we have an alternative course for the event from the bottom of the Ohakune Mountain Road to Turoa using a combination of 45% trail and 55% road. We affectionately call this option – The Pig. If the event is held on the contingency course there will be no refunds.