

Goat Tongariro 2022 Event Refund Policy

STANDARD ENTRY CANCELLATIONS

Contact **entries@thegoat.co.nz** before **Saturday 9th October 2021**.

- 75% refund of entry fees.
- No transfer of entries to another person or to a future event.
- We can send you your event Goat Gift but will not send out your event finishers medal.

Contact **entries@thegoat.co.nz** before **Saturday 6th November 2021**.

- 50% refund of entry fees.
- No transfer of entries to another person or to a future event.
- We can send you your event Goat Gift but will not send out your event finishers medal.

Contact **entries@thegoat.co.nz** before **Saturday 18th December 2021**.

- 25% refund of entry fees.
- No transfer of entries to another person or to a future event.
- We can send you your event Goat Gift but will not send out your event finishers medal.

Contact **entries@thegoat.co.nz** from **Sunday 19th December 2021**.

- No refunds of entry fees.
- No transfer of entries to another person or to a future event.
- We can send you your event Goat Gift but will not send out your event finishers medal.

ACCOMMODATION PACKAGE CANCELLATIONS

- No refunds for cancellation.
- The accommodation component of the package can be transferred to another date where there is availability, or another person arranged by the purchaser.
- The entry component of the accommodation package will align with 2022 Goat entry refund policy. No transfers.

Goat Tongariro 2022 Force Majeure and Event Cancellation/Alteration Policy.

I understand and agree that because of a Force Majeure situation, or as a directive of police or local authorities, organisers of the Event (The Goat Tongariro) may be forced to either cancel the Event in full or forced to alter aspects of the Event without notice. Alterations may modify, delay, shorten, re-route, or stop some aspects of the planned Event, or include a virtual format.

Should a Force Majeure situation or a directive of police or local authorities impact the Event at any time, regardless of what, if any, aspects of the Event do occur on Saturday 22nd January 2022; I understand and agree that:

- there will be no Contingency/Reserve Day for the Event in 2022.
- there will be no refund of any entry fees made, and no refund of any costs incurred by an entrant in connection with entering the Event.
- there will be no entry transfers made to any future Events.

A Force Majeure situation may include "Acts of State"/government restrictions/directives which make staging the event illegal, epidemics/pandemics, communicable disease, war, riots, insurrection, acts of terrorism, protests, work stoppage, slowdowns, labour difficulty, natural disasters (floods, fires, hurricanes, tornadoes, volcanic eruptions, earthquakes, tsunamis), forecast or actual major adverse weather events (relating to cyclones/storms/wind/rough water/rainfall/hail/lightning) or other health and safety concerns which make delivering the planned Event unsafe. Outside of above, a Force Majeure situation covers any other cause beyond the organiser's reasonable control making it impossible for some or all aspects of the Event to occur as planned.

If the Event is cancelled in full for any reason other than at the direction of police or local authorities, or due to a Force Majeure situation, I understand and agree that the Event will provide a remedy to entrants that will be consistent with its obligations under the NZ Consumer Guarantees Act.

If the Event is altered for any reason (alterations may modify, delay, shorten, re-route or stop some aspects of the planned Event, or include a virtual format) other than at the direction of police or local authorities, or due to a Force Majeure situation, I acknowledge and agree that in these circumstances any such alteration of the Event is not a major failure within the meaning of the NZ Consumer Guarantees Act, and that the altered Event remains fit for purpose and provided within a reasonable timeframe.